

Standard Operating Procedure

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| SOP Number: F&A - 007 | Title: WellsOne Commercial Card (P-Card) Procedures & Guidelines | Effective Date: 10/20/2025 | Page 1 of 5 |
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| REVISION HISTORY | | |
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| Date of Revision Approval | Effective Date | Description |
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| Approved by: Cabinet | |
| | |
| Trevor Garrett, VP Finance & Administration | Date 10/20/2025 |

1. Purpose

To establish standardized procedures for requesting, using, reconciling, and monitoring WellsOne Commercial Cards issued by Keck Graduate Institute (KGI).

This SOP ensures compliance with institutional policies, IRS/state regulations, and sound fiscal management practices.

2. Scope

Applies to all KGI employees issued a WellsOne Commercial Card ("P-Card") for authorized business purchases.

3. Roles & Responsibilities

| Role | Responsibilities |
|--------------------------|--|
| Cardholder | Use the card responsibly for approved purchases, retain the necessary documentation, complete timely reconciliations in Workday, and report any lost/stolen or fraudulent cards immediately. |
| Supervisor / Budget Lead | Approve card requests, ensure appropriate card use, and review expense reports for accuracy and compliance. |
| Finance Office | Issue cards, maintain records, set spending limits, monitor usage, audit transactions, manage reconciliations, and suspensions. |



Human Resources

Collect cards upon employee separation and forward to Finance.

4. Procedures

4.1 Requesting a WellsOne Card

1. Initiate Request
 - Employee requests issuance of a purchase card via the Request Purchase Card Form in Workday.
2. Complete Required Acknowledgement
 - Cardholder reviews and acknowledges the *WellsOne Commercial Card Policy*.
3. Obtain Approvals
 - Supervisor and Budget Lead approve, accepting financial responsibility for charges.
4. Finance Office Review
 - Finance determines appropriate credit limits per job classification.
5. Card Issuance
 - Finance Office issues the card and maintains a record of issuance, limits, and acknowledgment.

4.2 Card Limit Adjustments

1. Submit Limit Increase Request
 - Cardholder completes the Request Purchase Card form via Workday.
2. Provide Justification
 - Include requested limit, reason, amount, and duration.
3. Finance Review & Approval
 - Finance may grant:
 - *Temporary Increase* – valid up to 1 month (auto-reset on 1st of next month).
 - *Semi-permanent Increase* – valid up to 1 year, reviewed at fiscal year-end.



4.3 Making a Purchase

1. Verify that:
 - The purchase aligns with KGI's mission and is for business use only.
 - The vendor accepts VISA.
 - The total transaction does not exceed the single purchase limit.
2. Prohibited actions:
 - Splitting purchases to bypass limits.
 - Using personal cards for business purchases.
3. Inform the vendor that sales tax applies (KGI is **not tax-exempt**).
4. For online or phone orders, provide:
 - Cardholder's name, phone number, and full delivery address.
 - Vendor order number and relevant receiving details.
5. Notify staff of expected deliveries.

4.4 Recordkeeping and Documentation

1. Retaining Supporting Documents
 - Keep invoices, receipts, and shipping documentation for each purchase.
2. Attach to Expense Report
 - Upload all supporting documentation to the corresponding expense line in Workday.
3. Missing Receipts
 - Complete a "Missing Receipt Declaration Form" with an explanation.
 - Excessive missing receipts may result in card suspension or revocation.

4.5 Reconciliation Process

| Timeline | Action |
|-----------------------------|--|
| At least monthly | Create expense report(s) to reconcile and post transactions to the appropriate budget. |
| 15 days after the month-end | The cardholder receives a Workday reminder for unreconciled transactions. |
| 30 days after the month-end | Finance Office sends a follow-up email for outstanding reconciliations. |
| 60 days after the month-end | Card suspension notice issued by AVP, Financial Operations & Business Systems. |
| 90 days after the month-end | A six-month suspension will be enforced; reinstatement requires approval from the CFO. |

Approval Flow in Workday:



- Cardholder submits expense report.
- Routed automatically to Cost Center/Program/Grant Manager for review.
- Approver verifies:
 - Documentation completeness.
 - Business purpose validity.
 - Receipt of goods/services.

4.6 Lost or Stolen Card / Fraud Reporting

1. Immediately call **Wells Fargo (1-800-932-0036)** – available 24/7.
 - Indicate “WellsOne Commercial Card.”
2. Notify the **KGI Finance Office** within 24 hours.
3. Finance Office arranges for replacement.
4. Destroy recovered cards after reporting loss.
5. Report any **fraudulent or unauthorized transactions** within 24 hours.

4.7 Cardholder Separation

1. Employee surrenders card to **supervisor or HR** before departure.
2. HR forwards the card to the **Finance Office**.
3. Budget Lead provides Finance with:
 - Documentation for unreconciled expenses.
 - Business purpose and account coding.
4. Finance creates the final expense report for the terminated employee.

4.8 Audits and Compliance

- Finance Office conducts periodic random audits.
- Findings of misuse, delayed reconciliation, or policy violations may result in disciplinary action, card revocation, or termination.
- Records are retained per KGI’s records retention policy.

5. Related Documents and Forms

- WellsOne Commercial Card Policy
- Request Purchase Card Form (Workday)
- Missing Receipt Declaration Form
- Create Expense Report in Workday Job Aid



6. Contacts

- **Finance Office:** finance@kgi.edu
- **Wells Fargo:** 1-800-932-0036